



## Executive Office of the President Application Development (EOP) Presidential Information Technology Community (PITC)

Sustain and enhance a portfolio of sixteen software applications operated by Office of Administration and the Office of the U.S. Trade Representative that enable the day-to-day work of over 3,000 personnel

### Solution



Designed an Agile Kanban-based software process designed to limit works-in-progress and reduce lag time



Completed upgrade to Microsoft SharePoint 2019 including custom workflows



Implemented SQL Server database high availability (cluster failover) to ensure continuity of operations during outages

### Business Challenges

## 01

Address changing mission needs efficiently by reducing time to delivery of new software features

## 02

Reduce IT operating costs through efficient use of software developers

## 03

Improve application availability and uptime metrics

## 04

Maintain compliance with Presidential Records Act (PRA) and Federal Records Act (FRA)

### Business Impacts

Improved development throughput / velocity **by 20%**



**Improved stakeholder** satisfaction and ability to meet target deadlines



Successfully archived data for presidential transition including **PRA and FRA**



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